COVID-19 Update

To Our Valued Guests –

As our communities continue to feel the increased impact of coronavirus (COVID-19), the health, safety and well-being of our guests, partners and the communities we serve remain a top priority. In response to CDC and Department of Health reports, we are taking additional care in our operations out of an abundance of caution.

Heightened cleaning and sanitation procedures have been implemented in our restaurants, and safe food handling, cleaning, sanitation and hygiene standards are being constantly reinforced.

There is an emphasis on illness prevention, and our partners are instructed to stay home if they are experiencing flu-like symptoms or are feeling sick.

Enhanced handling and packaging procedures are in place for takeout, delivery and catering to minimize contact with food, utensils and packaging.

Additional preventative measures and operational modifications may be implemented as the situation evolves.

Thank you in advance for your patience and loyalty as we work diligently to determine how best to continue serving our valued guests and communities in a safe way and to protect the wellbeing of our guests, partners and the communities we serve.

Vicki Baue, Vice President
Cosi, Inc.